

EMPLOYEE HEALTH PROGRAM



Addiction • Treatment • Recovery

Welcome to CHC, pleasure to meet you!

With over 40 years of dedicated service to Northeast Ohio, Community Health Center continuously strives to provide comprehensive services for businesses and their employees, while focusing on a safe and drug-free workplace setting.

Our Employee Assistance Services program is led by Eric McCoy, Employee Health Manager. With a strong business emphasis and focus, he and the medical staff at CHC provide unmatched levels of customer service and professionalism that you should come to expect and deserve.

A safe and drug-free workplace consists of the right services, but also the commitment to providing early detection and treatment solutions for employees. We would like to join you with that commitment! We are happy to discuss all available servicing options.

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Helping local employers keep their employees safe.

For over 40 years, Community Health Center has been a pillar in the community and leading the charge in comprehensive **substance abuse treatment, substance abuse detection** and **education**. For this reason we help organizations who partake in the BWC Drug-Free Workplace programs and provide services that support the BWC program requirements.

Community Health Center recognizes the importance of offering services to employers and employees which will allow a safe work place, healthier life style and safer community.

BWC SERVICES PROVIDED:

- Sap 5- 5 Panel UDS- Minimum requirement for BWC program
- Sap 9- 9 Panel UDS- Accepted for BWC program
- Drug-Free Workplace Training for employees and supervisors- *Required for BWC program*
- BWC Employee Management System- BWC strongly encourages 3rd party random selections
- DFWP Policy Assistance

BWC DFWP PROGRAM ADVANTAGES:

- BWC offers premium discounts to those companies participating in true DFWP programs
- Some insurance companies offer discounts to companies participating in true DFWP programs
- CHC utilizes 3rd party testing center per BWC requirements
- CHC is a certified collection site for other testing companies supporting BWC DFWP programs
- Allows for early detection of abuse, and allows employers to offer proper guidance and help
- Keeps all workers, customers and community safer

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Local, reliable testing for your business.

Community Health Center has been servicing the Greater Akron and surrounding areas for over 40 years. During this time many companies have relied heavily on the laboratory & Urine Drug Screening (UDS) Services. This service provides companies the advantage of local, quick and accurate testing, all completed locally at CHC.

Whether the business is zero tolerance, or simply has a need for pre-employment screenings, CHC is able to accommodate your needs through our Employee Assistance Services.*

SERVICES INCLUDE:

- P5- 5 Panel UDS (Testing of 5 substances)
- P4- 8 Panel UDS (Testing of 8 substances)
- P12- 10 Panel UDS (Testing of 10 substances)

ADVANTAGES:

- CHC is accredited by the Joint Commission
- CHC is accredited by CLIA (Clinical Laboratory Improvement Amendment)
- Facility or on-site collection services available
- 24-hour negative results notification
- 24-48 hour positive results notification
- Confirmation of positive results performed by 3rd party laboratory service (Quest)
- Certified Lab/Collection Specialists
- Collection Specialists trained in accordance to 49 CFR Part 40 of the DOT Federal Regulations
- Record keeping
- Cost effectiveness
- Professionalism
- Keep employees, company, and community safer
- Early detection of substance abuse and allow for treatment options

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** This service currently does not meet the requirements of BWC programs or DOT.*



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Local services to keep your business running.

Community Health Center is a leading Akron based company that focuses on the needs of those who are compliant with Department of Transportation (DOT).

We understand the importance of providing the necessary services to allow organizations to operate and stay current with Federal Regulations.

Community Health Center would like to help you maintain a safer work place, and aide you in meeting your Federal requirements.

SERVICES:

- DOT NIDA 5 Panel, Urine Drug Screens
- DOT Alco-Monitoring Tests
- Certified DOT Collection Site
- DOT Physicals (When available)

ADVANTAGES:

- Third party laboratory utilized for UDS (Quest Diagnostics), or acting agents for TPAs of other collection agencies
- Overseeing employee management system for DOT quarterly random consortium screenings
- System generated random reports for DOT audits
- Certified DOT collectors/trainers of staff
- Onsite and offsite UDS and Alco-Monitoring available
- Partnership with after-hour services to allow for immediate local service when needed
- Referral and/or treatment abilities for substance abuse programs needs
- Friendly, professional staff with strong DOT testing methodology

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Health employees are productive employees.

Community Health Center has been proudly assisting the community and organizations that have been focused on employee health for over 40 years. With health being top priority, these services have allowed for early detection of health problems as well as offering preventive measures to assure employee safety.

Employers continue to place value on employee health, as a healthy employee is also a productive employee.

EMPLOYEE HEALTH SERVICES:

- TB Mantoux Test (1st & 2nd)
- Hepatitis B Vaccinations (3 shot series)
- Influenza Vaccinations
- Work Physicals
- American Heart Association First Aid Classes (When available)
- American Heart Association BLS/CPR Classes (When available)

ADVANTAGES:

- Confirm employee is physically fit for position
- Prevention and discovery of known Hepatitis and Tuberculosis
- Early detection of health problems
- Minimize additional sick time expenses
- Increase healthy workplace productivity
- Compliance needs



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Saving our clients time and money.

When screening your employees for drugs, alcohol and other substances, it should always be done in accordance to strong company policy to support reasons for screening. There is also a liability and subjective factor to consider. When looking at "Random" selection for employee drug/alcohol screens, Community Health Center encourages organizations to remove that sense of liability and potential bias from the selection process.

Community Health Center offers an Employee Management System to our clients. This system allows us to store limited information on employees to pull random employees for Urine Drug Screening (UDS) & alcohol monitoring (based on the company's screening needs). Community Health Center provides this service to help with compliance with BWC Drug-Free Workplace program, Dept. of Transportation Federal Guidelines and general company requests.

BENEFITS TO EMPLOYEE MANAGEMENT SYSTEM:

- Eliminate potential selection discrimination
- Eliminate potential selection bias
- Eliminate additional potential liabilities
- System generated reports for audit purposes
- Additional Company support to help with compliancy
- No additional costs

SERVICES FOR EMPLOYERS



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Services to make hiring people easier.

For Over 40 years, Community Health Center has been providing local organizations with professional services. As Local, State and Federal laws change continuously, it is vital to have the necessary resources available to assure compliancy.

As time progresses, safety for customers and fellow workers increase. Community Health Center is a recognized and accredited location offering Bureau of Criminal Investigation & Federal Bureau of Investigation electronic fingerprinting services.

PROFESSIONAL SERVICES:

- Electronic BCI Fingerprinting
- Electronic FBI Finger Printing

ADVANTAGES:

- Local, State, Federal requirements for most organizations
- Eliminating additional Company liabilities
- Renewing or obtaining of Professional Licenses
- Trained Professionals
- No appointment needed
- Electronic allows for quicker submission time
- Location in compliance/accredited with regulations set forth by BCI/FBI, Local, State and Federal.

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Working together toward a safer workplace and community!

Our Responsibilities as your Employee Health Provider...

- Provide professional medical services to your business, and staff.
- Provide services in accordance to specified regulatory regulations.
- Provide effective communication regarding results and/or concerns.
- Provide accurate and timely invoicing.
- Provide appropriate record keeping in accordance to regulations.
- Provide timely notice of any service change or price adjustments.
- Provide onsite and offsite service, as needed and required.
- Provide required documents, for services provided.
- Provide updated record keeping of all employees for services.

Your Responsibilities as an Employer...

- Stay current on all regulatory changes.
- Provide effective communication with questions and/or concerns.
- Provide timely payment for services rendered.
- Maintain records in accordance to regulations.
- Provide timely notice of "Company" name change, ownership change, relocation, general contact information changes.
- Provide timely notification of document needs for services.
- Provide DER (Designated Employee Representative) contact info, also advise timely of DER change.
- Employee will need:
 - Picture Identification
(Drivers license)
 - Payment method
(Cash, Credit, Voucher)
- Indicate service being provided